

Strategic Priorities

2017-2020

2018-2019 Annual Priorities



Office of the Commissioner for Kangaroo Island

Vision

The Office of the Commissioner for Kangaroo Island (OCKI) enhances the economic, social and environmental capacity of Kangaroo Island by ensuring Island industry, business, community and developers have access to government services and infrastructure.

Goals

- Comply with the provisions of the *Commissioner for Kangaroo Island Act 2014* (the Act).
- Fulfil the functions and provisions of the Act through active and genuine engagement with government agencies, including local government, industry groups, local businesses and the community.

Functions

The Commissioner's key functions under the Act are to:

1. Improve the management and delivery of services and infrastructure by government agencies;
2. Provide assistance to businesses and residents dealing with government agencies; and
3. Assist with the improvement of the local economy of Kangaroo Island.

Strategic Priorities

Improve the management and delivery of services and infrastructure by government agencies

- Use Local Advisory Boards and Management Plans established under the Act to improve infrastructure provision and delivery of government services and programs.
- Promote the alignment of relevant government plans and policies with those of industry and community groups on the Island.
- When supporting growth opportunities, developments and projects, give due consideration to the Kangaroo Island Brand and ensure the Island's unique environmental and social fabric is protected.
- Monitor the delivery of essential services (power and water) and transport services to the Island.
- Ensure that information about current and future service delivery is made readily available to the Kangaroo Island community.

2018/2019 Annual Priorities

- Support the work of Local Advisory Boards who will advise the Commissioner on the provision of government infrastructure and service delivery in the areas of:
 - Housing; and
 - Economic Growth.
- Continue to implement, monitor and report on the *Management Plan for Housing on Kangaroo Island* that addresses the current and future needs of the community by providing essential infrastructure and services.

- Support engagement across community housing organisations, state government agencies, and the Kangaroo Island Council to progress opportunities that will enhance access to affordable housing, community housing and supported accommodation. Consider opportunities to access government owned land through land swaps or other measures such as land sale, gifting or licensing.
- Finalise the Community Information Paper on Native Vegetation Management on Kangaroo Island and the Options Paper for the application of the Significant Environmental Benefits policy. Distribute to relevant stakeholders and promote the use of the information.
- Build on the findings of the Transport Survey and work with KICE students regarding their after school and weekend meeting arrangements, including the required transport infrastructure.
- Work with government to look at aligning existing transport services where possible to meet the community's needs, including utilising services that will support the transport of tourists.
- Work with Agriculture KI and Natural Resources Kangaroo Island (NRKI) to assess the impact of feral pigs on Kangaroo Island's environment and agriculture, including identifying strategies and funding arrangements to address their effective management.
- Encourage the engagement of young people in decision making processes on the Island.
- Continue to be available to address the needs identified by community members and service providers in relation to the delivery of community, medical and health services. Advocate on behalf of the community to ensure the effective delivery of services.
- Continue to support community groups and organisations that contribute to the Island's social fabric such as sports and recreation, arts organisations and Progress Associations and ensure the effective delivery of available services to these groups.
- Work with SA Water to support the finalisation of its Kangaroo Island Water Security Plan, including promotion of the plan and ensuring appropriate monitoring strategies.



Provide assistance to businesses and residents dealing with government agencies

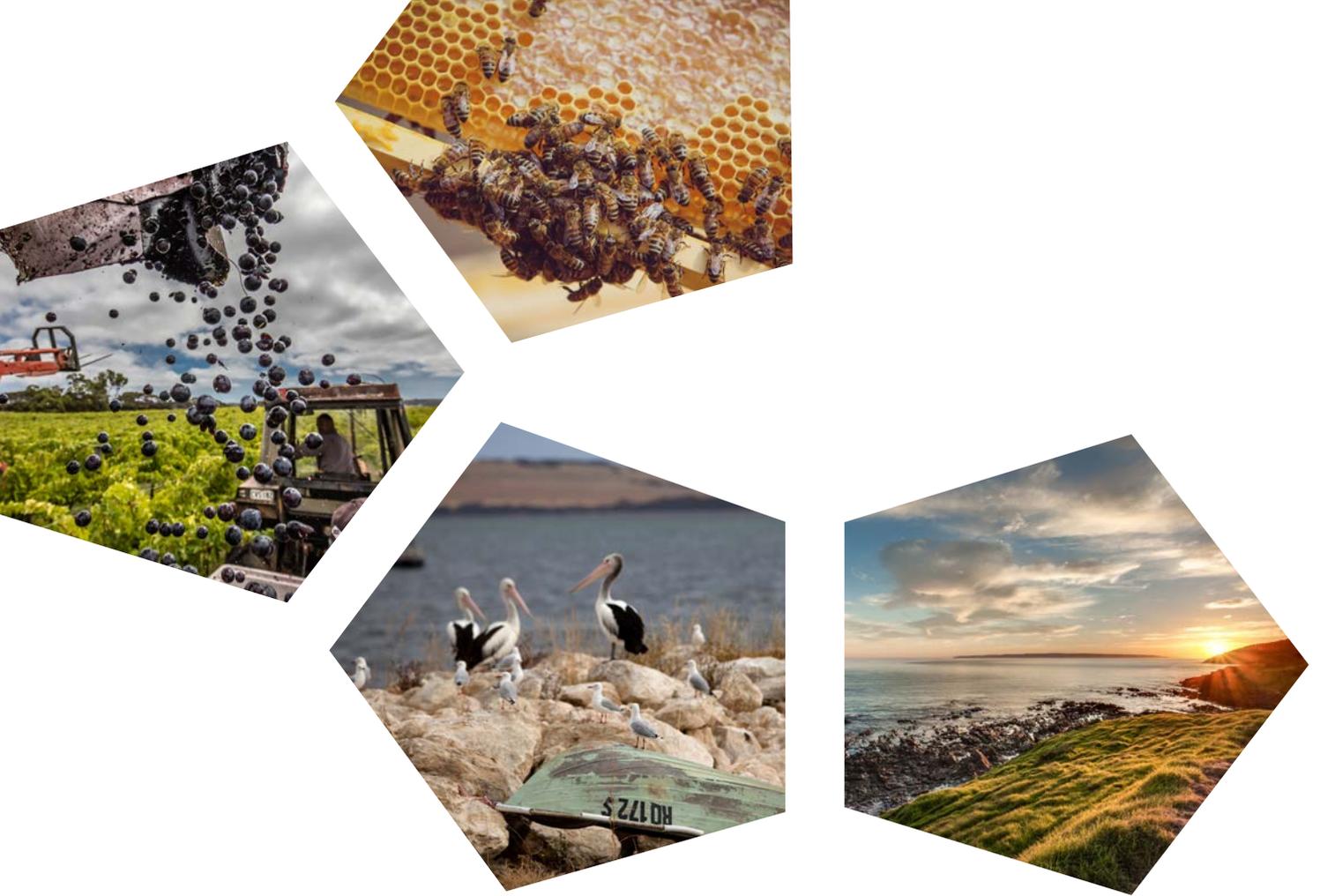
- Support the promotion of public consultations conducted by government agencies to improve the provision of information and engagement by the community in government decision making processes.
- Identify obstacles to accessing government programs, services and infrastructure and work with the community and government agencies to implement solutions to improve access.
- Connect individuals and businesses to government services and programs.
- Provide resources to the community to assist in gaining information about local and state government planning and approval processes related to developments on the island.

2018/2019 Annual Priorities

- Continue to respond to enquiries from the community about matters of importance to them, particularly in relation to the delivery of services and the provision of infrastructure by government agencies.
- Continue to connect individuals with relevant government agencies to address queries raised and to provide information being sought.
- Liaise with government agencies to ensure that information is forthcoming when being sought by members of the community.
- Where multiple enquiries are received in relation to a particular matter, work with agencies to ensure that adequate communication strategies are being delivered on the Island.
- Assist individuals to escalate matters that don't receive an adequate response in a timely manner with relevant bodies or government agencies.
- Support local childcare providers to interact with government agencies to address the growing needs of parents and the sector.

Assist the improvement of the local economy of Kangaroo Island.

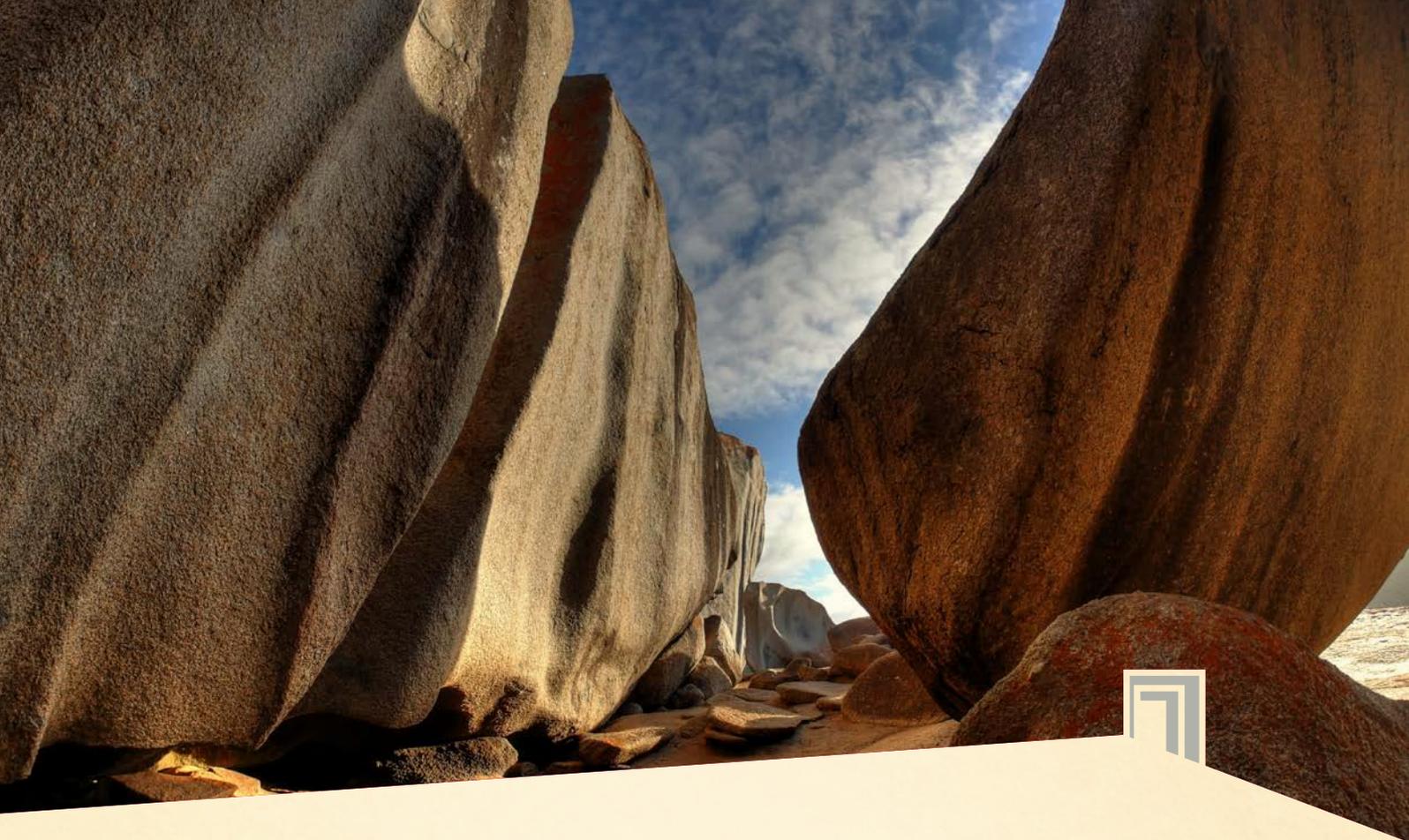
- Establish priorities for growth by working with government and industry groups.
- Identify capacity building opportunities using relevant government programs, services, and infrastructure to support industry and business growth.
- Promote collaboration between developers, businesses, government agencies, industry and community groups to achieve and share economic and social outcomes.
- Support businesses and individuals to be involved in developments by advocating for the use of local products, suppliers and contractors with prospective developers on Kangaroo Island.
- Encourage the engagement of local suppliers and use of local products in work and contracts undertaken by government agencies.
- Promote the retail and sale of local products by retailers and tourism businesses operating on the Island.
- Enact community engagement strategies to inform the work of OCKI.
- Work with industry and community groups to deliver integrated media, marketing and communication strategies to promote Kangaroo Island, its people, products and experiences.
- Ensure the unique attributes of Kangaroo Island are promoted as a drawcard for new and innovative pilot projects in areas including:
 - Research and development;
 - Renewable energy;
 - Agriculture;
 - Food, beverages and tourism;
 - Natural resource management.
- Work with state and local governments to support the assessment of developments and encourage appropriate consultation with the community, businesses and stakeholders throughout the process.



- Work with educational institutions, including Kangaroo Island Community Education (KICE), TAFE SA, Registered Training Organisations, developers and businesses to align the job opportunities emerging from developments with their curriculum development and training programs.
- Promote government grant programs and funding streams to Kangaroo Island community groups and businesses.

2018/2019 Annual Priorities

- Prepare an updated document for the Island related to its economic development and investment opportunities;
- Work with the Local Advisory Board for Economic Growth to continue to develop priorities for supporting the improvement of the local economy. Work with industry bodies, businesses, local government, and relevant state government agencies to progress opportunities identified. Monitor progress and ensure the Board is updated on progress.
- Continue the Kangaroo Island Transformation Project by:
 - Delivering business support services to all industry sectors likely to benefit from growth on the Island; and
 - Seeking funding support from the business development programs of the Australian Government and state government.
- Work with the Department of Industry and Skills, TAFE SA and KICE to develop a Workforce Development Plan for the Island that aligns workforce needs with development opportunities.
- Identify skills gaps and seek to address these through tailored training programs, especially in the tourism and hospitality industry. Seek support from businesses on the Island, industry bodies and government in developing and delivering training programs that meet current and future skills needs.
- Ensure that businesses plan to access apprenticeships and traineeships and explore, with industry bodies and local businesses, opportunities to promote group training programs and job seeker support, including through casual employment pools;
- Continue to work with industry bodies and relevant government agencies to ensure that businesses on the Island are supported to attract and retain staff for current and future workforce needs.
- Identify the role of various agencies and organisations in establishing sustainability indicators for the Island. Assist in determining appropriate indicators, data collection methods and monitoring responsibilities.
- Continue to work with Kangaroo Island's industry bodies to determine strategies for capacity building and financial sustainability.



- Continue to promote Kangaroo Island's brand, people, produce and experiences to local, regional, state and national media and support the Kangaroo Island Social Media Alliance.
- Work to engage local businesses with marketing and media opportunities to support them to promote their brand and offerings.
- Provide sponsorships and funding support to community organisations and industry bodies that will deliver social, environmental and economic benefits to the Island.
- Continue to provide grant information to relevant industry bodies and businesses looking to access resources for business growth.

Governance and Communications

- Ensure compliance with the *Commissioner for Kangaroo Island Act* and other relevant legislation.
- Provide support to Local Advisory Boards to assist them to fulfil their functions under the Act.
- Monitor the implementation of the Housing Management Plan and ensure compliance with reporting and consultation requirements.
- Promote the work of OCKI and ensure that information is provided regarding projects and activities being undertaken.

- Ensure effective financial management, records management and human resources management practices are adopted by OCKI.

2018/2019 Annual Priorities

- Continue to deliver and produce an e-newsletter outlining the activities of the office.
- Finalise the work of the Local Advisory Boards for Economic Growth and Housing and establish monitoring arrangements with relevant government departments, agencies and the Council.
- Maintain OCKI's website and twitter account to ensure information is accessible, relevant and up-to-date.
- By September 2018 deliver an Annual Report to the Minister for tabling in Parliament.
- Continue to monitor and review the annual budget of the office.
- Ensure OCKI staff receive annual performance reviews and ensure learning agreements and training plans are implemented
- Provide prompt responses to phone, website and email enquiries.
- Work with local and state governments and industry bodies on matters associated to the ongoing work of the Office of the Commissioner for Kangaroo Island including the transition of existing projects and ongoing responsibilities given forecast budget constraints.



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