

Strategic Priorities 2017-2020



Office of the Commissioner for Kangaroo Island

Vision

The Office of the Commissioner for Kangaroo Island (OCKI) enhances the economic, social and environmental capacity of Kangaroo Island by ensuring Island industry, business, community and developers have access to government services and infrastructure.

Goals

- Comply with the provisions of the *Commissioner for Kangaroo Island Act 2014* (the Act).
- Fulfil the functions and provisions of the Act through active and genuine engagement with government agencies, including Local Government, industry groups, local businesses and the community.

Functions

The Commissioner's key functions under the Act are to:

1. Improve the management and delivery of services and infrastructure by government agencies;
2. Provide assistance to businesses and residents dealing with government agencies; and
3. Assist the improvement of the local economy of Kangaroo Island.

Strategic Priorities

Improve the management and delivery of services and infrastructure by government agencies

- Use Local Advisory Boards and Management Plans established under the Act to improve infrastructure provision and delivery of government services and programs.
- Promote the alignment of relevant government plans and policies with those of industry and community groups on the Island.
- When supporting growth opportunities, developments and projects, give due consideration to the Kangaroo Island Brand and ensure the Island's unique environmental and social fabric is protected.
- Monitor the delivery of essential services (power, water and transport) to the Island.
- Ensure that information about current and future service delivery is made readily available to the Kangaroo Island community.

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- Support the work of Local Advisory Boards who will advise the Commissioner on the provision of government infrastructure and service delivery in the areas of:
 - Housing;
 - Native Vegetation Management;
 - Economic Growth.
- Implement, monitor and report on the *Management Plan for Housing on Kangaroo Island* that addresses the current and future needs of the community by providing essential infrastructure and services.
- Continue to work with government to address the transport needs on the Island. Build on the findings of the Transport Survey and continue to engage with the community, including youth, to ensure that current and future transport needs are adequately identified.
- Work with government to look at aligning existing transport services where possible to meet the community's needs.
- Continue to work with Natural Resources Kangaroo Island (NRKI) to support the delivery of the *Feral Cat Eradication Program*.
- Work with the Department of Environment, Water and Natural Resources (DEWNR) to assess the impact of feral pigs on the natural environment and agriculture sector. Determine strategies and funding arrangements to address their effective management to reduce impacts.
- Build on previous engagement with Kangaroo Island's young people and work with them to develop solutions to the issues identified.
- Encourage the engagement of young people in decision-making processes on the Island.
- Continue to be available to address needs in community services, medical and health sector as they arise. Advocate on behalf of the community to ensure effective delivery of such services.
- Continue to support community groups and organisations that contribute to the Island's social fabric such as sports and recreation, arts organisations, and Progress Associations and ensure the effective delivery of available services to these groups.



Provide assistance to businesses and residents dealing with government agencies

- Support public consultations conducted by government agencies to improve the provision of information and engagement by the community in government decision-making processes. Enhance the promotion of such events to encourage attendance.
- Identify obstacles to accessing government programs, services and infrastructure and work with the community and government agencies to implement solutions to improve access.
- Connect individuals and businesses to government services and programs.
- Provide resources to the community to assist in gaining information about local and state government planning and approval processes related to developments.

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- Continue to respond to enquiries from the community about matters important to them, particularly in relation to the delivery of services and provision of infrastructure by government agencies.
- Continue to connect individuals with relevant government agencies to address queries raised and to provide information being sought.
- Liaise with government agencies to ensure that information is forthcoming when being sought by members of the community.
- Where multiple enquiries are received in relation to a particular matter, work with agencies to ensure that adequate communication strategies are being delivered on the Island.
- Assist individuals to escalate matters that don't receive an adequate response in a timely manner with relevant bodies or government agencies.

Assist the improvement of the local economy of Kangaroo Island.

- Establish priorities for growth by working with governments and industry groups.
- Identify capacity-building opportunities using relevant government programs, services, and infrastructure to support industry and business growth.
- Promote collaboration between developers, businesses, government agencies, industry and community groups to achieve and share economic and social outcomes.
- Support businesses and individuals to be involved in developments by advocating for the use of local products, suppliers and contractors with prospective developers.
- Encourage the engagement of local suppliers and use of local products in work and contracts undertaken by government agencies.
- Promote the sale of local products by retailers and tourism businesses operating on the Island.
- Enact community engagement strategies to inform the work of OCKI.
- Work with industry and community groups to deliver integrated media, marketing and communication strategies to promote Kangaroo Island, its people, products and experiences.
- Ensure the unique attributes of Kangaroo Island are promoted as a drawcard for new and innovative pilot projects in areas including:
 - Research and development;
 - Renewable energy;
 - Agriculture;
 - Food, beverages and tourism;
 - Natural resource management.
- Work with State and Local governments to support the assessment of developments and encourage appropriate consultation with the community, businesses and stakeholders throughout the process.
- Work with educational institutions, including Kangaroo Island Community Education (KICE), to align the job opportunities emerging from developments with their curriculum development and training programs.
- Promote government grant programs and funding streams to community groups and businesses.



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- Review and update the *Kangaroo Island Economic Development Outlook* to highlight current and future projects and opportunities for economic growth.
- Work with the Local Advisory Board for Economic Growth to monitor progress of opportunities identified.
- Continue the Kangaroo Island Transformation Project by:
 - Delivering business support services to all industry sectors likely to benefit from growth on the Island; and
 - Seeking funding support from the business development programs of State and Australian governments.
- Work with the Department of State Development, TAFE SA and KICE to develop a Workforce Development Plan for the Island that aligns workforce needs with development opportunities. Identify skills gaps and seek to address these through tailored training programs. Ensure that the plan considers job opportunities for the Island's young people and career opportunities that the Island offers.
- Continue to work with government agencies to ensure that businesses are supported to attract and retain staff for current and future workforce needs.
- Continue to work with the Kangaroo Island Council, Department of Environment Water and Natural Resources, Department of State Development,

Department of Primary Industries and Regions South Australia and the community to establish sustainability indicators to guide economic growth.

- Undertake a project to identify the nature of produce imported to the Island and the capacity for local food producers to supply cafés, restaurants and other tourism operators meet the demands for such produce.
- Continue to work with industry bodies to determine strategies for capacity building and financial sustainability.
- Through the work of OCKI's Media Liaison contractor, continue to promote Kangaroo Island's brand, people, produce and experiences to local, regional, state and national media.

Align media and promotional activities with other industry bodies and community groups, including the Kangaroo Island Social Media Alliance.

Work to engage local businesses with marketing and media opportunities to support them to promote their brand and offerings.

- Provide sponsorships and funding support to community organisations and industry bodies that will deliver social, environmental and economic benefits to the Island.
- Continue to provide grant information to relevant industry bodies and businesses looking to access resources for business growth.

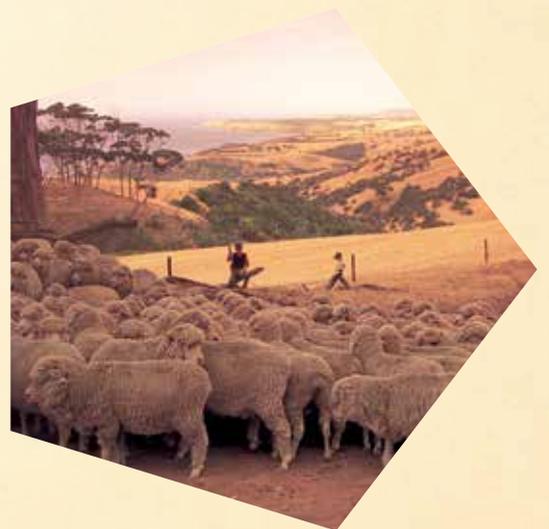


Governance and Communications

- Ensure compliance with the *Commissioner for Kangaroo Island Act* and other relevant legislation.
- Provide support to Local Advisory Boards to assist them to fulfil their functions under the Act.
- Monitor the implementation of the Housing Management Plan and ensure compliance with reporting and consultation requirements.
- Promote the work of OCKI and ensure that information is provided regarding projects and activities being undertaken.
- Ensure effective financial management, records management and human resources management practices are adopted by OCKI.

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- Continue to produce and deliver a quarterly e-newsletter outlining the activities of the office.
- Produce a bi-annual newsletter outlining the activities of OCKI, which will be delivered to residents.
- Maintain OCKI's website and twitter account to ensure information is accessible, relevant and up-to-date.
- By September 2017 deliver an Annual Report to the Minister for tabling in Parliament.
- Continue to monitor and review the annual budget of the office.
- Ensure OCKI staff conduct annual performance and learning agreements and that all training plans are implemented.
- Provide prompt responses to phone, website and email enquiries.



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